



Transport  
Canada

Transports  
Canada

Director General  
Air Policy

Directeur général  
Politique aérienne

June 8<sup>th</sup>, 2023

Simon Lin  
Evolink Law Group  
237-4388 Still Creek Drive  
Burnaby, B.C. V5C 6C6  
simonlin@evolinklaw.com  
Counsel for the Applicant

Judicial Administrator  
Federal Court of Appeal  
90 Sparks Street  
Ottawa, Ontario K1A 0H9  
FCARegistry-CAFGrefe@cas-satj.gc.ca

Kevin Shaar  
Counsel, Legal Services and Secretariat Branch  
Canadian Transportation Agency /  
Government of Canada  
kevin.shaar@otc-cta.gc.ca  
Counsel for the Intervenor CTA

**Re: Air Passenger Rights v AGC, Court File No.: A-102-20  
Subpoena received May 26, 2023 - documents**

Counsel,

I, the undersigned, in my capacity as an employee of Transport Canada, do confirm that Transport Canada has performed a search of documents in its possession and control, in compliance with the May 26, 2023, subpoena received in respect of Federal Court of Appeal file number A-102-20.

I do further confirm that in respect of items '1' and '3' of the subpoena, no compliant documents have been identified, and that a single document has been identified in respect of item '2', a March 18, 2020, email, attached hereto.

Sincerely,

Colin Stacey

Director General, Air Policy  
Directeur général, Politique aérienne

c.c.: Lorne Ptak and Sandy Graham, Counsel for the Respondent

Canada

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**From:** Millette, Vincent  
**Sent:** Wednesday, March 18, 2020 5:14 PM  
**To:** Caitlin Hurcomb <Caitlin.Hurcomb@otc-cta.gc.ca>  
**Subject:** FW: From MinO: Air Transat

Hi Cait – we have a question from our MinO. Would that be contrary to the APPRs to provide vouchers instead of cash for tickets refunds?

Colin has been in touch with Marcia but I don't think she responded.

Many Thanks!

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**From:** Stacey, Colin  
**Sent:** Wednesday, March 18, 2020 2:57 PM  
**To:** Marcia Jones <[Marcia.Jones@otc-cta.gc.ca](mailto:Marcia.Jones@otc-cta.gc.ca)>  
**Cc:** Davis, Mark <[mark.davis@tc.gc.ca](mailto:mark.davis@tc.gc.ca)>; Millette, Vincent <[vincent.millette@tc.gc.ca](mailto:vincent.millette@tc.gc.ca)>  
**Subject:** FW: From MinO: Air Transat

Hi Marcia,

Air Transat are telling us that they are getting pressure from creditors who are pushing on the airlines for cash. They will request that we officially let them to provide vouchers to passengers instead of providing them cash because they literally do not have enough cash to give refunds.

Have you heard anything about this? Are you available to discuss?

Thanks,

cs